



Illinois Government Finance Officers Association

Learning • Connecting • Progressing

Strategic Plan

July 1, 2024 – June 30, 2026

Approved: May 10, 2024

Modified: November 1, 2024

IGFOA MISSION: To Promote Excellence in Government Finance

IGFOA VISION:

- Deliver high quality, relevant, accessible training and resources.
- Provide expert government finance perspective on appropriate emerging issues.
- Foster growth in the government finance profession.
- Inspire IGFOA members to be good stewards of local communities and the government finance profession.

The IGFOA Executive Board has established three strategic plan priorities for the period of July 1, 2024 to June 30, 2026:

1. Enter into a new association management agreement and transition to a new Executive Director.
2. Increase engagement at IGFOA events by non-finance directors and those new to government.
3. Develop a proactive succession, transition and workforce continuity program.

Action plans for each strategic plan priority can be found on the following pages.

1. Enter into a new association management agreement and transition to a new Executive Director by December 31, 2024.

The current association management agreement with CM Services runs through December 31, 2024, and the current Executive Director is planning to depart by that date. To ensure that IGFOA continues to receive high quality services that are cost effective, an RFP process will be conducted with CM Services encouraged to participate in the process.

Assigned to:	Executive Board and Negotiations Team	
Action Plan:	Due Date	Status
Issue association management Request for Proposals (RFP)	June 2024	Complete – RFP issued June 21, 2024
Proposals Due	July 2024	Proposals received July 26, 2024
Evaluation of proposals and initial interviews	July 2024	Interviews completed
RFP Process Update	August 2024	August 9, 2024 Executive Board Meeting Discussion
Finalist interviews	August 2024	Executive Board finalist interviews completed.
Association management services contract award	September 2024	Executive Board approved agreement at a special September 27, 2024 meeting.
Association management services overlap and transition (if needed)	October to December 2024	Effective date of new agreement and transition with overlap of CM Services, October 1, 2024 – December 31, 2024.

2. Increase engagement through tracking attendance at IGFOA events by non-finance directors and those new to government, with a goal to increase attendance by 10% by June 30, 2026.

Increased IGFOA membership and member engagement is critical to ensuring IGFOA's continued success. Support for government finance professionals at all levels of the organization with an emphasis on those new to government is a high priority.

Assigned to:	Membership Committee, assisted by PEC and Chapters	
Action Plan:	Due Date	Status
Gather and analyze baseline attendance data for prior year.	December 2024	Develop system to gather and analyze attendance data going forward.
Determine best way to provide personalized follow-up for new members.	December 2024	Membership Committee started this process in January 2024.
Create networking opportunities for new Finance Directors, non-Finance Directors and new to government employees to meet others.	December 2024	Coordination through GEN, PEC, Chapters
Consider incentives and analyze financial impact of offering a referral discount for new IGFOA members	March 2025	
Create a campaign for members and partners to bring a non-Finance Director/New to Government employee to an event	June 2025	
Add optional demographic tracking to member profile information on web site	December 2025	

3. Develop a proactive succession, transition and workforce continuity program through education and increased resources by June 30, 2026.

It is critical that government finance operations continue regardless of extended absences, employee vacancies and retirements. IGFOA members are also facing a challenging employee recruitment and retention environment.

Assigned to:	Professional Education Committee (PEC), assisted by Growth and Engagement (GEN) and Chapters	
Action Plan:	Due Date	Status
Create branding for this program to be introduced at Annual Conference	September 2024	2024 annual conference theme and logo used to launch?
Plan annual conference sessions and other training through coordination with PEC and Conference Planning Team	November 2024	Topics such as benefits of succession planning, overcoming challenges for future leaders, time management.
Create a formal network of resources (“Help Line”) by topic area and job type.	June 2025	
Offer networking opportunities for all levels of finance staff to engage with each other.	June 2025	

Ongoing

Completed

Proposed Change

Work in Progress